



## Voice Services

# What is Horizon and how will it benefit your business?

Improve flexibility and productivity for your business with a hosted communications service.

### What is Horizon?

To support the growing trend for home and flexible working, Horizon is a complete communications service that provides an extensive range of fixed and mobile telephony capabilities via an easy-to-use web portal.

Horizon takes the burden away from your IT team. Local administrators manage and configure the system according to your organisation's needs. Employees can then manage their calls easily and effectively, maximising individual productivity.



**This factsheet highlights just some of the features of Horizon, along with their benefits.**



# Voice Services

## 1. Complete business communications system

Horizon combines handsets from several manufacturers, an easy-to-use web interface, and Gamma's trademark network resilience to provide a cheaper, more flexible phone service. It also helps to improve your organisation's productivity and image - seamless integration with well-known CRM systems and soft phone features help present highly professional communications with the minimum of effort.

## 2. Work smarter

Save money and improve interoperability between your mobiles and fixed phones with extremely competitive on-net rates over a business-grade network. Horizon is perfect for home-workers or staff who need to work from different locations, with clever features that ensure you never miss a call. We also offer more in-depth call management reporting and wallboard integration, to help your organisation gain a real-time understanding of calls. You can get a data feed for your Horizon service which will let you export the statistics you need to help analyse call patterns and manage your business.

## 3. Unrivalled quality

Call quality, as with any communication system, is clearly dependent on the underlying access available. With Gamma's Ethernet or Broadband products delivering the service to your location, you can be assured of great voice quality, underpinned by some of the most stringent service level agreements in the business.

## 4. Suitable for any sized business

Horizon is suitable for any sized business and is particularly effective if you have multiple sites working together. It's also capable of serving hundreds of employees. Horizon is cloud-based and accessed via a web-based portal, so there are no PBX maintenance costs, and with minimal capital outlay it's a reliable and proven service whatever your business.

## 5. Full service and support

Gamma provides everything from handset to core network access, on-site installation to training and help guide, saving you time and hassle. Full support including training, number porting, provisioning and 24/7 UK-based assistance is provided, giving you complete peace of mind.

**Horizon offers your business a more flexible, lower-cost alternative to a traditional phone system.**